Professional Development Services Webinars, Workshops & Discovery Programs

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Digital Capability delivers a range of webinars, workshops, discovery programs or small group mentoring sessions based on the topics / themes outlined in this document in the following formats:

Delivery Mode	Description
Webinars	 Online delivery where participants attend via a computer, laptop,
	tablet or mobile device
	 Delivery lengths can vary from 45 mins to 3 hours
	 One off webinars or as part of a series of webinars
Workshops	 Face to face delivery where participants attend on site or at a specific venue
	 Delivery lengths can vary from 3 to 6 hours
	 One off workshops or as part of a series of workshops
Dual Delivery sessions	 Participants have the option of attending either on site/at a venue or via their computer, laptop, tablet or mobile phone
	 Delivery lengths can vary from 3 to 6 hours
	 One off sessions or as part of a series of sessions
Practical 'How to'	 Sessions run for 30 mins and showcase the practical 'how to' of
sessions	a particular topic
	 Participants then have the opportunity for 15 mins of Q&A
Blended Delivery Discovery Programs	 Online action learning program delivered through a series of up to 7 x 1.5 hr webinars, plus pre and post online activities and communications (discussion forums, follow-up emails etc) via a Learning Management System which role models effective online learning strategies
	 Participants undertake a series of activities which enable them to embed improved pedagogical practice based on a key area or theme through an action-based project relevant to their teaching program or leadership area
Blended Delivery Discovery Programs Lite	 Online action learning program delivered through a series of up to 4 x 1.5 hr webinars, plus pre and post online activities and communications (discussion forums, follow-up emails etc) via a Learning Management System which role models effective online learning strategies Participants undertake a series of activities which enable them to embed improved pedagogical practice based on a key area or
	theme through an action-based project relevant to their teaching program or leadership area

Digital Capability also offers the **development of new workshop/webinar/discovery program resources** – development includes training resources, flyer, presentation slides, session plan and where relevant, supporting resources.

Topics within this document which are highlighted in yellow still need to be developed, and may attract an additional development fee.



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Webinars/Workshops

Enhancing Online Training

Capability Area	Topic
Delivery modes and environments Digital literacy - Practical Know-how	 Implementing the 5 Stages of eFacilitation What are the 5 Stages of eFacilitation and how do they support effective online training? Identifying the strategies needed at each Stage to ensure your online training is a success Creating a training program overview using the 5 Stages of eFacilitation
Delivery modes and environments Digital literacy - Practical Know-how	 Creating great online resources using adult learning and instructional design principles Unpacking the adult learning principles and how they influence online resource design Online resource design strategies based on instructional design principles and using action mapping processes Using good design strategies to create and evaluate online resources
Delivery modes and environments Digital literacy - Practical Know-how	Critiquing and contextualising existing online resources (Alternative title: Reviewing and updating third party online resources • Key criteria for reviewing existing online resources for specific learner cohorts • Easy to use graphic design tools and principles to update existing resources • Updating existing online resources without breaching Copyright



Delivery modes and environments Digital literacy - Practical Know-how	Shake up your online training - Ways to engage students online so you're not doing all of talking • Which online activities constitute effective educational participation • The importance of implementing active learning activities • Ways live online delivery which can be shortened or shifted • Which online activities can you change so you are not doing all of the talking
Delivery modes and environments	Things need to change with my online training - How do I get started?
Digital literacy - Practical Know-how	 Which parts of a training program can be delivered differently using available e-tools and techniques? The importance of using engaging online activities which allow learners to apply their learning Ways how to engage their learners online, both synchronously and asynchronously Ways to continue to find ways to enhance your online training delivery
Delivery modes and environments	Ways to fine tune online student engagement
Digital literacy - Practical Know-how	 What aspects of online delivery are working with your learners and why? Different strategies and/or tools to help improve current online delivery Solutions for common issues or concerns when delivering online training Ways to continue to resolve issues and/or get support when other challenges arise
Delivery modes and environments Digital literacy - Practical Know-how	 Leveraging your online training experience to further engage students What did you learn from teaching online in 2020? What are other educators doing which I could learn from? Action learning and action learning methodologies Different online delivery models and activities Doing a Session Plan Stocktake



	Continuing to develop your online training skills
Delivery modes and environments Digital literacy - Practical Know-how	 Blended training is a must (& here's how to get it right) Understanding the different 'modes' of blended training Strategies for developing autonomous students Techniques for enabling student connectedness Ways to get blended training right
Delivery modes and environments Digital literacy - Practical Know-how	 Online activities which make even the dullest content engaging Understand how to make boring content into engaging content Utilise the benefits of the art of storytelling and the power of peer to peer learning Discuss which social learning tools and techniques move content from being dull to relevant Determine which alternative learning environment strategies help increase learner engagement
Delivery modes and environments Digital literacy - Practical Know-how	 Using quiz-based activities to gauge learner knowledge and enhance engagement Understand the benefits for using quizzes for gauging learning / engaging learners Examine how quizzes can be used to gauge learning / engage learners Determine which quiz tool is best suited for which quiz activity type Explain the steps needed to create quizzes
Delivery modes and environments Digital literacy - Practical Know-how	 Delivering theory effectively online Understand how to ensure that the right kind and the right amount of theory is being delivered online Utilise active learning principles to help increase student engage online when teaching theory Examine what online delivery strategies work best when teaching theory Establish which online teaching approaches work best for different types of theory topics



Delivery modes and environments	Why blended training is the new black • Different types of blended training available
Digital literacy - Practical Know-how	 Benefits of using blended training Tools and techniques which support learner autonomy and build student connectedness Best strategies to use when delivering blended training
Delivery modes and environments	Session Planning: Moving face to face training to engaging webinars
Digital literacy - Practical Know-how	 Selecting a range of online activities/tools based on existing face to face training sessions to create an engaging webinar How to adapt or source existing content for use in a webinar session Planning a webinar session which incorporates activities which supports learners between webinars
Delivery modes and environments	Tips for training and assessing online
Digital literacy - Practical Know-how	 Draw healthy boundaries for working online Set up the right systems for working online Work smarter through effective online training and assessing strategies (and how to encourage your learners to do the same!) Maximise the pros and manage the cons of training and assessing online



Digital literacy and digital leadership

Capability Area	Topic
Capability development	Life beyond PowerPoint: Some exciting alternatives
Digital literacy - Practical Know-how	 Create interesting and engaging presentations using different digital formats Exciting ways to design eye-catching and contemporary presentations different platforms which offer dynamic presentation design options which will lift your presentations to the next level
Capability development	
	Digital literacy skills every Cert IV TAE Trainer should develop in their students
Digital literacy - Practical Know-how	 Pre-empting possible digital literacy gaps in Cert IV TAE students Strategies for addressing identified digital literacy gaps in Cert IV TAE students Unpacking the digital literacy skills that every Cert IV TAE graduate needs Strategies to ensure the right digital literacy skills are developed during each student's Cert IV TAE training
Leadership	
Digital literacy - Practical Know-how	Systems, support and leadership trainers need to effectively use a range of digital technologies • Why trainers need the right systems, support and leadership to effectively use a range of digital
Tulow now	 Why trainers need the light systems, support and leadership to electively use a range of digital technologies Case studies of how other training organisation are providing the right systems, support and leadership to support their trainers effectively use a range of digital technologies How to use internationally recognised digital capability frameworks to strength an RTO's systems, support and leadership of their trainers' use of a range of digital technologies



Leadership	Leading your team's digital skills development to meet industry needs, and to support
Digital literacy - Practical Know-how	 Contemporary training approaches Understanding current and future digital skill needs to inform training products and delivery which meet industry's needs Analysing educators' existing digital skills to inform digital skills development strategies Planning and implementing educator digital skill development approaches
Learning resources	Digital content: What can I use, and when? (Digital media literacy skills)
Digital literacy - Practical Know-how	 What is already out there? Licensed products Copyright, Creative Commons and public domain digital media Editing and re-purposing images, video, audio, ppts, infographics, interactive content Acknowledging and attributing Starting from scratch – what's possible with the software I already have? Moral digital rights – yours and your students
Student success Digital literacy - Digital knowledge	 Developing your students' digital literacy skills in a digitally disrupted world Why do you need to develop your students' digital literacy skills? Preparing to implement digital literacy development activities Strategies for developing your students' digital literacy Ensuring students work successfully and safely online Ways to guide and let go
Learning approaches, Delivery modes and environment	Successful practices which develop good digital literacy • What does a digitally literate teacher look like? (Beetham & Sharps Pyramid Model – I am, I do, I can I have)



Digital literacy - Digital knowledge	 What does digital literacy look like in my area? Professional currency activities I could engage in to build my digital literacy Adopting the "SAMR" model (Substitution, Augmentation, Modification, and Redefinition) into my practice Accessing existing support and resources
Currency	Myth busting: Unravelling the good, the bad and the ugly about teaching online
Digital literacy - Digital knowledge	 The pros and cons of teaching online Getting your head into 'The Cloud' (SAAS etc), and around Cookies and Algorithms Cyber security and safety as well as cyber well-being Digital identity and reputation management Protecting digital assets The legalities and ethics of being online Digital policies, procedures, guidelines and regulations
Learning approaches, Delivery modes and environments Digital literacy - Digital mindset and mastery	Advanced online facilitation When and how to use advanced facilitation techniques Gamification / Online quests Branching and immersive content (H5P) Badges / Micro-credentialing Digital simulations (AR/VR) Critically evaluating e-tools for advanced facilitation
Planning Development Digital literacy - Digital knowledge	Copyright – Much more interesting than you think Why is knowing about Copyright so important? What can and what can't I do? Ways to source and use other people's content correctly Final considerations



Currency	
Digital literacy - Practical Know-how	 Improving Your Online Professional Profile Why is now a good time to working on your online professional profile? What constitutes a good online professional profile? Where should you have your online professional profile? How do you maintain your online professional profile? How do you know it's worth it?
Currency	
	Being digitally savvy through online communication, collaboration and participation
Digital literacy - Practical Know-how	 Safe and ethical behaviour in a digitally obsessed world (digital etiquette) How to run digital meetings How to facilitate online collaborative discussions/digital networks/digital communities of practice – Yammer / Online Groups Using private communication tools – SMS, Text chat, IM Online collaborative tools: online calendar, Gdrive/Office 365, blogs/wikis, Trello/Slack How to help students to the above
Planning, Development	Adopting an adaptive mindset to realise your digitally innovative ideas
Digital literacy - Digital mindset and mastery	 Creative methods needed for adopting an adaptive mindset Agile and MoSCoW digitally innovative project management techniques Online collaborative and tracking tools Analysing and managing digital risks Using data analytics in digital innovative pitches and business cases Communicating a digitally innovative ideas and getting buy-in
Continuous improvement	Undertaking digital research
Digital literacy - Digital	 Setting digital research goals Open data and e-journals



mindset and mastery	 Analysing data using spreadsheets, graphs, tables Data visualisation and infographics Collaborating with others online Preparing a digital research brief Presenting a business case for change, improvement / new technology
Continuous improvement Digital literacy - Digital mindset and mastery	Leading digital innovation and succeeding Becoming an influencer Developing innovative leadership skills and techniques Using digitally amplifying techniques and communication strategies Fostering innovative team members Getting buy-in Celebrating outcomes
Leadership Digital literacy - Digital mindset and mastery	 Leading the evidencing of educational participation Key principles for facilitating online to ensure engaging training and compliant assessing while evidencing educational participation Advising educators/trainers on the best ways to facilitate and capture educational participation when delivering online Supporting educators/trainers to effectively develop and use organisational online environments to ensure an engaging learning environment while capturing educational participation



Currency Digital literacy - Digital knowledge	 Industry 4.0: What every teacher should know about how industry is being digitally disrupted The future of work and living - and how your industry is changing: Analytics, robotics, AI, automation, social media, mobile devices, cloud computing, IoT, virtualisation, visualisation Skills needed to successfully work in digitally disrupted industries How does this impact learning and assessing in digitally disrupted industries? Ways to stay informed and current
Learning resources	Creating content in Moodle (LMS) books, block and pages
Digital literacy - Practical Know-how	 Using UX (User experience) design and usability principles Creating content which meets all learners' needs inclusivity / digital divide accessibility Using the Moodle WIZIWIG and basic HTML Creating hyperlinks and embedding objects (using embedded code) Troubleshooting and problem-solving content creation issues
Attendance and participation, Student communication, Student success Digital literacy - Practical Know-how	 Making the most of Moodle (LMS) reports and logs Tracking student progress using reports and logs Getting the most out of the Gradebook Surveying, polling and feedback in Moodle (LMS) Monitor and demonstrate student engagement Communicate with students via Moodle (LMS) Dashboards, spreadsheets and data visualisation



Online Course Design

Capability Area	Торіс
Planning	
Development Digital literacy - Practical Know-how	 Shifting your content online Getting the online learning design right Analysing existing content for use in an online environment Converting content and activities to suit an online environment What options do I have, other than a Learning Management System (LMS), where my students can access online content and activities? Managing some of the techie and legal stuff - technical standards, web accessibility, Copyright etc
Planning	
Development	How to take existing content and effectively put it online
Digital literacy - Practical Know-how	 Determine what existing content is available which could be effectively used online Understand how to convert existing content for an online course Plan ways to effectively put existing content into an online course
Planning	
Development	Nailing online training design – Using the right online content with the right online activities to build the right skills
Digital literacy - Practical Know-how	 Adopting online learner experience principles Utilising action mapping to ideate effective online environments, and Designing storyboards for key stakeholder input



Planning	
Development Digital literacy - Practical Know-how	 Designing online quizzes for VET students: The when, the what and the how When the best time is to incorporate online quizzes into your online training course What online quiz question works best in which situation; and How to write effective online quiz question
Planning Development	Flipped Learning Design: More than just flipping the content
Digital literacy - Practical Know-how	 What is 'Flipped Learning'? Why 'Flip'? Critical aspects of implementing 'Flipped Learning' Tools to get started Key considerations when implementing 'Flipped Learning' What are others doing?
Planning Development Digital literacy - Practical Know-how	Online Learning Design: From unpacking a unit of competency to selecting the right activities and assessment • Understanding the action mapping process
	 Tools and techniques for unpacking a unit of competency Creating online course storyboards Trialling and reviewing online teaching programs



Assessment (including assessing online)

Capability Area	Topic
Quality assessment	Assessment for learning • Build learners' skills and knowledge
	 Provide 'feed forward' feedback Develop self-assessment, peer assessment and/or reflective thinking skills
Assessing online	According online and still being compliant
Digital literacy - Practical Know-how	 Assessing online and still being compliant What can be assessed online? What is needed to assess online? Reviewing assessment requirements, documentation and tools Managing the online assessment process Managing student evidence and the risk of assessing online
Assessing online	Using webinars rooms to assess students
Digital literacy - Practical Know-how	 What assessing can I do in a webinar room? What do: I need to get started? learners need to get started? Ways to quickly convert existing assessment tools for a webinar / virtual room environment Key considerations for ensuring a fully compliant assessment environment Managing assessment evidence via webinars or virtual rooms



Assessing online Digital literacy - Practical Know-how	 Assessing (incl RPL) using live streaming and video recordings Understand the benefits and efficiencies of assessing using visual technologies for assessment purposes Understand and implement assessor and student requirements when using visual technologies for assessment purposes, including ensuring compliance, and meeting WHS and workplace requirements Identify which visual technologies suit which assessment situations Determine how to manage assessment evidence using visual technologies
Expert Assessing	Advanced Assessment Practices Validation of assessment judgements RPL Advanced assessment strategies eg Workplace assessment, work placement assessing
Assessing RPL	Designing and developing RPL tools and processes made easy(ish) The pros and cons of offering RPL Unpacking a unit of competency when designing an RPL tool Implementing user-friendly RPL systems and processes
Assessing RPL	Assessing RPL with confidence What does competency look like when assessing RPL? Using a range of RPL assessment strategies to deem a candidate competent Gathering and managing RPL evidence and documentation



Assessing online Digital literacy - Practical Know-how	 Managing plagiarism and cheating for online assessments Understand the important of authenticating online assessment evidence Learn about how to establish (or benchmark) processes for managing plagiarism and cheating for online assessment Have the opportunity to pose questions to an experienced online assessor about managing the risk online assessment
Assessing online Digital literacy - Practical Know-how	 Why students cheat/plagiarise, and how to avoid this happening Why preventing cheating/plagiarism is every educator's / RTO's responsibility Strategies to support academic integrity which helps to avoid cheating/plagiarism Why plagiarism checkers are not the only line of defense for cheating/plagiarism
Assessment	Assessment evidence - What types for which criteria? Reasons why collect the right types of evidence to demonstrate competence is important and describe the different forms of assessment evidence Analysing units of competency to determine what types of evidence should be collected to demonstrate competence Advantages of using LMS Gradebook for collecting and managing assessment evidence
Assessment Digital literacy - Practical Know-how	 Collecting the right online assessment evidence Importance of collecting the right online assessment evidence, and the implications of not doing this Right types of online assessment evidence for different online assessment situations Determining how to authenticate a student's online assessment evidence, then manage and store this evidence to meet different requirements



Assessment Digital literacy - Practical Know-how	Repurposing existing assessment tools when transitioning to a revised unit of competency Unpacking a revised unit of competency using existing mapping information Leveraging the strengths of superseded assessment tools
	Aligning superseded assessment tools to the revised unit's assessment requirements
Assessing online	
Digital literacy - Practical	Eportfolios - your Saviour to Workplace Assessing - Yay! (Sway)
Know-how	 What is an eportfolio? Why would you get students to use one? Sway eportfolio Stories from the field Key considerations when using Sway eportfolio for workplace assessing Sway eportfolio resources and how tos
Assessment	Part 1: Assessment in VET - The foundations
	 The foundations for good assessment design What influences assessment activities
	Unpack a unit of competency to determine assessment requirements
Assessment	
	Part 2: Assessment in VET: Designing and undertaking
	 Determine appropriate assessment activities to meet requirements Design the assessment tool Prepare the conditions for undertaking an assessment activity Validation Deliver



Assessment	Part 3: Assessment in VET: After the event
	 Making objective assessment judgements Understanding the importance of resulting Understanding the assessment validation of assessment judgements process
Assessment Digital literacy - Practical Know-how	 Designing online quizzes: Do's, dont's and must haves Which parts of a teaching course lend themselves to be online quizzes Which online quiz question could be used on which occasion? The key components of designing an online quiz to effectively assess a learner's knowledge and provide feedback Plan how to incorporate online quizzes into a teaching course and get it right
Assessment Digital literacy - Practical Know-how	 Marking online - Tips & tricks to provide better student feedback What does marking online mean to you? Why mark online? What is good feedback? Which online marking techniques? Managing the risk of marking online
Assessment	 Ensuring third party resources and assessment tools are compliant Why use third party assessments? What happens if assessment tools are non-compliant at an ASQA/Regulator audit? What qualification/unit requirements need to be considered when selecting third party assessment tool? Evaluating and comparing third party assessment tools to meet these requirements Tips and tricks to ensure you select the right materials or for updating your existing third party assessments



Assessment Digital literacy - Practical Know-how	Reducing the risk of assessing online What is online assessment? Why reduce the risk of assessing online? Key components of online assessing? Designing online assessment activities to reduce cheating Collecting and storing online assessment evidence Online assessment supporting documentation to meet compliance Online tools and processes for assessment validation
Assessment Validation	Part 1: Assessment Validation - An Intro for Complete Beginners The need for assessment validation How assessment validation differs from assessment moderation The components of an effective assessment system, and How assessment validation works
Assessment Validation	Part 2: Assessment Validation – What are the requirements? • The need for assessment validation • Assessment validation planning • Assessment validation processes • Where to source resources to support assessment validation
Assessment Validation	Part 3: Assessment Validation – practical guide to implementing • The need for assessment validation • How to prepare for assessment validation • How to determine how many assessments to validate



	 Ways to ensure effective validation processes How to manage validation outcomes
Assessment Validation	Part 4: Assessment Validation – online tools to support the process • The need for assessment validation
	 Which online tools can be used to validate assessment tools and practices? Which online tools can be used to validate assessment judgements? The need for a professional approach
Assessment Validation	
	Leading the Validation of Assessment Judgements
	 Validation of assessment judgements vs Moderation Who can validate assessment adjustments? Selecting sample students, managing their evidence and their assessment judgements Using the outcomes of the validation assessment process to lead the continuous improvement of assessment practices



Student Engagement, Success and Support

Capability Area	Topic
Student engagement Learner comprehension, retention Facilitation	 Transfer the appeal of social media to the classroom Why social media is so appealing Adapt social media's appeal strategies to create engaging learning activities Source alternative ways to incorporate social media appeal strategies without having to use social media sites
Student engagement Learner comprehension, retention Facilitation	 Key Principles for Student Success and Engagement in an Online Environment Ways to orient students to the online environment - even when you're not there What 'presence' is and why it's important Impact of digital skills/literacy levels on students' ability to navigate online systems - and how you can help Simple techniques you can use to support student confidence online
Student engagement Learner comprehension, retention Facilitation	 Build students' resilience through explicit teaching and learning strategies Explain ways to help build students' resilience to deal with constant change Understand ways to develop students' emotional intelligence Discuss explicit teaching strategies to reduce student study stress Select alternative ways of learning to empower students



Student engagement Learner comprehension, retention Facilitation	 Supporting young VET learners through collaborative learning environments Explain the benefits of using collaborative learning environments to support young VET learners Discuss how to plan, create and sustain collaborative learning environments for young VET learners Select appropriate learning and teaching strategies which encourage young VET learners to be involved in setting and achieving their own learning outcomes Identify ways they can continue to enhance their teaching practices when working with young VET learners
Student engagement Learner comprehension, retention Facilitation	 Stop teaching to the middle of the room Why VET educators need to move toward more diversely-focussed teaching approaches Ways VET educators can utilise the 'science of humans' to engage and connect more with their VET students How to convert existing knowledge about the ways humans learn and why the behaviour in certain ways into effective learning and teaching strategies which support more students' diverse needs Benefits of leaning into the 'flat zones' of the learning 'bell-curve' to better meet the needs of all students and moving away from teaching to the middle of the room
Student success Learner comprehension, retention Facilitation	 Ensuring learner success in training and assessment Note taking comprehension strategies Helping students unpacking an assessment task / criteria Preparing students to undertake their assessments Ensuring academic integrity in assessment evidence (and avoiding plagiarism)



Student success Learner comprehension, retention Facilitation	Inclusive Learning Design Universal Design for Learning Principles Equity Design for Learning Principles Psychology, Education and Neuro-science (PEN) Principles Cognitive Load Principles
Student success Learner comprehension, retention Facilitation	 Learning can only be facilitated, not taught How can you use the Adult Learning Principles to provide an effective learning environment? Strategies to get to your learners better so you can determine the right comprehension and retention strategies Embedding learning activities which enable students to become self-directed learners
Student success Learner Work readiness	 Creating real world learning environments which make learners extremely employable Moving your training program to mirror a real or simulated workplace Unpacking case studies from the field where training is undertaken holistically and in real world or simulated work environments Planning and resourcing needed to create / set up these types of environments
Student success Facilitation	Structuring active learning approaches by using applied research as a pedagogy • What are active learning strategies and why would use them? • Applied research strategies and digital tools which guide and inform students through their active learning • Resources to support applied research as a pedagogy



Student success Learner Work readiness	 Creating a simulated business training environment to develop real world skills What is a simulated business training environment and why are they so successful in developing real world skills? How to set up and operate a simulated business training environment and network Attracting a business mentor for your simulated business training environment How these business mentors can support your RTO's industry engagement and/or trainer currency requirements
Student success Learner Work readiness	Creating pop-up training environments which prepare students for the world of work • What is a pop-up training environment and why are they so successful in preparing students for the world of work? • How to set up a and operate a pop-up training environment • Finding the right location and customers for your pop-up business training environment • How this type of training can support your RTO's industry engagement and/or trainer currency requirements
Student success Learner Work readiness	 Creating situated training environments to develop work ready students What is a situated training environment and why are they so successful in building work ready students? How to instigate or access a situated training environment and network How this type of training can support your RTO's industry engagement and/or trainer currency requirements
Learner engagement	Successfully engage Gen Z learners • Why are Gen Z learners different from other generations? • Strategies to successfully engage Gen Z learners • Leveraging engagement strategies which attract Gen Z learners to online gaming and social media



Learner engagement	What Gen Y/Z learners want and how we can give it to them
	 Who are Gen Y/Z learners? Why don't Gen Y/Z learners learn like me? What do Gen Y/Z learners want (and why do I need to give it to them)? How do I give them what they want (and need)? Stories from the field
Learner engagement	Life beyond PowerPoint: Some exciting alternatives
	 PowerPoint is a staple in every trainer's toolkit, however, it can be very limiting in what can be incorporated to provide interesting and engaging presentations. This session showcases alterative presentation options which offer exciting ways to design eye-catching and contemporary presentations. This session demonstrates some different platforms which offer dynamic presentation design options which will lift your presentations to the next level
Language Literacy & Numeracy (LLN)	 Considering LLN throughout the Student Journey – Great for learners, great for business Ensuring that the right students are undertaking the right course so that each individual can achieve their training goals Ensuring your Registered Training Organisation (RTO) is meeting Language Literacy & Numeracy
	 (LLN) requirements under the Standards for RTOs Options for students who might not have the right LLN skills when starting their training



Learner engagement	
Digital literacy - Practical Know-how	Converting the power of social media's engagement appeal into effective learning experiences
	 Understand what makes social media engaging and how this can be used to increase student engagement Share different tools and techniques which support social media engagement principles Explain the power and importance of having connecting and collaborative learning activities
Learner engagement	
Digital literacy - Practical Know-how	 Which social media sites support collaborative learning? Which social media sites are you already using? Why is now a good time to use social media sites for collaborative learning? Which social sites support collaborative learning? Key considerations



Webinar (Virtual Classroom) Training

Capability Area	Topic
Delivery modes and environments	Before the webinar begins
Digital literacy - Practical Know-how	 Why do webinars, and how are they different from traditional teaching environments? What to consider before running a webinar? – Space, audio, web-cams, testing, practicing What could possibly go wrong and how can I avoid/fit it? Developing a 'Before the webinar begins' Checklist
Delivery modes and environments	Designing engaging webinars (v1)
Digital literacy - Practical Know-how	 How to make webinar sessions better than face to face sessions Role of the webinar facilitator, co-facilitators and/or support people Designing interactive/engaging webinar activities Developing, finding or contextualising resources Creating and testing webinar rooms
Delivery modes and environments	Designing engaging webinars (v2)
Digital literacy - Practical Know-how	 Key considerations for ensuring an engaging webinar Strategies for designing engaging webinars How to make webinar sessions better than face to face sessions Designing engaging webinars principles Designing interactive/engaging webinar activities Developing, finding or contextualising resources for webinars Evaluating and improving your webinar sessions



Delivery modes and environments	Facilitating engaging webinars
Digital literacy - Practical Know-how	 Contacting participants / Pre-webinar activities / Post webinar information/follow-up Ensuring participant engagement during the webinar Role of music during individual activities Plan Bs & troubleshooting Practising your facilitation skills Evaluating your webinar sessions
Delivery modes and environments	Planning and facilitating webinars
Digital literacy - Practical Know-how	 Benefits of teaching via webinar Important components of planning and facilitating a webinar Best types of webinar activities which help achieve the learning outcome(s) Selecting techniques for engaging and interacting a webinar audience
Delivery modes and environments	Using webinars or virtual rooms when face to face training is no longer an option
Digital literacy - Practical Know-how	 What training can I do in a webinar / virtual room? What do: I need to get started? learners need to get started? Ways to quickly convert existing resources or source resources for a webinar / virtual room training environment Key considerations for ensuring an engaging webinar / virtual room session Strategies for managing the unexpected



Delivery modes and environments	How to run classes with face to face & online students at the same time
Digital literacy - Practical Know-how	 How to facilitate training sessions which ensure both face to face and online students are engaged and interacting Ways to deliver practical skill and/or knowledge-based training for classes which offer mixed modes of attendance Start planning training sessions which cater for mixed attendance options
Delivery modes and environments	Poly-synchronous webinars - Delivering teaching face to face and online at the same time
Digital literacy - Practical Know-how	 Understanding the benefits and efficiencies of poly-synchronous delivery Adapting real world case studies of how others are delivering poly-synchronously in areas of practical skill based and knowledge-based delivery Planning and facilitating poly-synchronous delivery
Delivery modes and environments	Problem solving technical and human issues in webinar sessions
Digital literacy - Practical Know-how	 Prepare students before a webinar to reduce known issues Techniques for building students' confidence in a webinar environment so they can problem solve issues themselves Tips and tricks for resolving common problems and questions during webinar sessions
Delivery modes and environments	Maintaining everybody's privacy in a webinar session
Digital literacy - Practical Know-how	 Importance of maintaining people's privacy in a webinar Ways to protect webinar users' privacy Scheduling and facilitating a webinar privacy considerations Other privacy concerns or potential unintended consequences when running webinars



Delivery modes and environments Digital literacy - Practical Know-how	Using Office 365 (Online) to enhance webinar sessions Using Word 365 for collaborative activities Using Forms 365 for group questioning Using Powerpoint 365 for group planning Using Excel 365 for building group checklists Using Office 365 online help resources
Delivery modes and environments	Using Office 365 (Online) to support remote learning / support
Digital literacy - Practical Know-how	 Key considerations when moving from face to face to online classes Tips for using Office 365 for remote learning / support: What about the students? Q&A
Delivery modes and environments	Using Office 365 (Online) to increase learner engagement in online training
Digital literacy - Practical Know-how	 Benefits and efficiencies of using Office 365 How to use Office 365 tools to train more effectively How to use different Office 365 tools for online training Where to get help and support when using Office 365
Delivery modes and environments	Using OneDrive and Office 365 (Online) to work and teach more effectively
Digital literacy - Practical Know-how	 Benefits and efficiencies of using OneDrive and Office 365 How OneDrive and which Office 365 tools helps you work more effectively Activities in your work and teaching work best in the different Office 365 tools Where to get help and support when using OneDrive and Office 365



Zoom Training

Capability Area	Topic
Delivery modes and environments Digital literacy - Practical Know-how	Using Zoom for Teaching Zoom's key features for teaching How can you use Zoom for student support and teaching? Setting up a Zoom Session Additional Zoom resources Q&A
Delivery modes and environments	Setting up a Zoom session for Teaching
Digital literacy - Practical Know-how	 What type of Zoom for teaching session? What do you need? Setting up a Zoom Session via Outlook & Moodle Communicating with students Additional Zoom resources Q&A
Delivery modes and environments	Guide to managing the unexpected in a Zoom teaching session
Digital literacy - Practical Know-how	 Pre-time / Pre-activities issues & challenges Computer/Laptop vs Mobile app (Phone/Tablet) Building student confidence using Zoom tools Common problems / questions – Tips & tricks Additional Zoom resources Q&A



Delivery modes and environments	Breakout rooms in Zoom for teaching
Digital literacy - Practical Know-how	 Setting up Breakout Rooms Breakout Room features and etiquette Breakout Room activities and instructions Being a host – moving and motivating Additional Breakout Room resources Q&A
Delivery modes and environments	Mobile users in Zoom for teaching
Digital literacy - Practical Know-how	 Accessing Zoom on a mobile device The screen on a mobile device Zoom features on a mobile device Key considerations What will you investigate further? Q&A
Delivery modes and environments	Using Zoom when face to face assessing is no longer an option
Digital literacy - Practical Know-how	 What can be assessed in Zoom Which Zoom tools work best for different assessment types Adjusting assessment documentation Equipment for assessing in Zoom What will you investigate further? Q&A



Wellness, well-being and resilience

Capability Area	Topic
Vocational currency	
	Having a positive mindset to sustaining your industry currency
	 Understand the reasons for maintaining vocational currency as a VET educator Utilise frameworks and tools which serve to identify currency gaps Identify sources which provide ways to maintain and sustain vocational currency Determine which strategies work best for maintaining vocational currency
Educational leadership	
·	Leading with wellness front of mind
	 Identify areas in a workplace which lead to unnecessary stress and poor productivity Determine which strategies will work best to support a team's well being Understand how to manage WHS and other responsibilities from a leader's perspective
Training and assessing online	Remain sane when training and assessing online
	 Understand the importance of maintaining a balanced approach to training and assessing online Identify ways to streamline training and assessing online techniques Develop workload strategies which provide a healthy approach to training and assessing online



Practical 'How to' sessions

Capability Area	Торіс
Online course design	How to source materials to create interesting online learning spaces
	 Learn how to find where resources suitable to use in your own online or blended delivery courses. Quickly create learning environments which support online or blended/hybrid learning. How to safely source and use materials from the internet without breaching Copyright.
Online course design	
	How to identify information which make great online quiz questions
	 Learn how to consider the types of information which can be used for online quiz questions Find out how to review different information sources to determine which type of quiz questions could be created
Online course design	
	How to quickly convert existing resources into self-marking quiz questions
	 Learn how to quickly and easily convert existing materials into a format suitable for auto- or self- marking within an LMS.
	 Watch the process of taking existing resources and converting them into a range of self-marking quiz questions that can be used in online quiz tools.
	See how a quiz question storyboard can be used to help in the process
Online course design	
	How to create and set up self-marking quizzes in Moodle
	 Learn how to create a Moodle self-marking quiz using a variety of different quiz question types. Examples of self-marking quizzes include: short answer multiple choice, drag and drop, matching, true/false, select the missing, and cloze questions. Find out about the process of starting a Moodle quiz activity, including how to:



	Add quiz questions Use a variety of quiz question types Apply various settings (such as randomise answers)
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Business development / Expanding Markets

Capability Area	Topic
Sector knowledge	
	Partnerships of educational benefit
	 Why foster partnerships? What partnerships are already happening? How to grow partnerships Resourcing partnerships
Sector knowledge	
Digital mindset and mastery	 Using social media to attract new students and gain loyal followers Understand why using social media can help attract new students and gain loyal followers Set the social media goals for their organisation / area Source content to make their social media presence engaging by building upon examples from the field Take into considerations key areas for managing social media engagement



Continuous improvement

Capability Area	Торіс
Research	
Reflective practice	Informing and improving training and/or assessment practices through VET applied research
	 What is VET applied research, and why use it to inform current / future practice? Using VET applied research strategies to inform current and future training/assessment practices Ensuring your research follows organisational, legal and ethical requirements
Research	
Reflective practice	Using Action Research to improve student learning experiences
Reflective practice	Action Research pedagogies which support learner engagement
	Action Research as educational/industry currency
	 Action Research for industry engagement Action Research improving training and assessment
	Action Research improving training and assessment
Stakeholder feedback	
Reflective practice	Collecting and evaluating stakeholder feedback to inform teaching program improvements
Reflective practice	Plan and prepare evaluation process
	Collecting/collating evaluation data/information
	Your organisation's evaluation process
	 Conclusions and recommendations Reflecting on ways to improve your training program
	Treflecting off ways to improve your training program
	Aligns to TAEDES505 Evaluate a training program
Continuous	
improvement	Ensuring quality training programs
	Preparing and sustaining quality academic governance documentation:



	 Training and Assessment Strategy (TAS) Unit outline Session Plans Resources Assessment Ensuring academic integrity
	 Inducting new teachers re anti-plagiarism / cheating strategies & educating learners about academic integrity Academic integrity information for learners Validation of Assessment Judgements Training Package transition processes
Continuous improvement	Being the best: It doesn't just happen Collecting the data through industry engagement, validation and organisational processes Analysing the data and creating a continuous improvement plan Actioning changes in a timely and cost-effective manner Investigating, trialling and implementing improved training and assessment processes Monitoring and recording the continuous improvement process Reporting successes and gaining ongoing support
Continuous improvement Reflective practice	Undertaking action-based research to inform program improvements Planning to conduct research Preparing a research brief Research methods Approval processes Interpreting research outcomes Documenting your findings Reviewing your research and making recommendations



Stakeholder feedback Continuous improvement	Looking under rocks: Being prepared to action what you discover from stakeholder feedback
improvement	 Why worry about stakeholder feedback? When, who and how to gather stakeholder feedback Analysing and prioritising stakeholder feedback Strategies for effective feedback to your team and individuals Actioning recommendations with stakeholder support Designing and embedding a continuous improvement culture which helps grow your business



Vocational and Industry Currency

Capability Area	Topic
VET Sector knowledge	 Supporting your team develop and implement their VET PD plan Moving your VET teachers', trainers' and assessors' VET PD beyond just meeting minimum SRTO's currency requirements Professional development planning techniques Professional development options beyond one off training events Strategies to support your VET teachers, trainers and assessors to leverage, monitor and track their ongoing PD
VET Sector knowledge	 Mentoring experienced teachers, trainers and assessors Building your teachers', trainers' and assessors' capability and currency Guide and support their professional and career development so it benefits the mentee, the mentor and the training organisation Mentoring strategies Embedding sustainability by building your teachers', trainers' and assessors' ability to manage their own career development and professional development capabilities
VET Sector knowledge	Australian Vocational Education and Training (VET) Sector: What is it all about and where do I fit in? History of the Australian VET sector related competency-based training, and its world-wide recognition Importance of the Australian VET sector to the economy, society and local communities Key components of the Australian VET sector – Standards, ASQA, Training Packages, SSOs,



	Industry Australian VET sector professional associations and professional development support Where do I fit in and what contribution do I make?
VET Sector knowledge	My students' journey: From gaining their attention as a potential student to finally graduating
	 Key phases of the student journey with an RTO ASQA's student-centred audit approach Organisational policies, procedures and processes which support a successful student journey Where do I fit in and what contribution do I make?
	Steps that teachers can take to support their students' successful journey
VET Sector knowledge	 Volunteer trainer and assessor's and quality training and assessing Supporting and maintaining volunteer trainer and assessor currency Supporting volunteer trainer and assessor understand their role in the VET sector What are the implications of poor training and assessing standards? Symbiotic relationship between volunteer roles and quality VET standards
VET Sector knowledge	 Meeting training and assessment (Standard 1) requirement using a LMS What is Standard 1 and its purpose? Why use an LMS to evidence quality training and assessment? Must have' information in your LMS courses for learners Using LMS tools to manage continuous improvement Using LMS tools to effectively manage assessment requirements Backing-up, exporting and importing LMS Courses to capture compliance



Industry currency	Industry ready students start with trainers who have the right industry currency
	 How to utilise tools and frameworks to remain current in my industry Where to access information and networks which support your industry currency Ways to manage and maintain your industry currency



Discovery Programs

Capability Area	Торіс
Planning Development	Active Learning Discovery Program
Learning approaches Learner engagement Digital literacy - Practical Know-how	 What is active learning, and why adopt active learning strategies? Experiencing the active learning environment Researching active learning environment Planning active learning Resourcing active learning Delivering in an active learning environment
Planning Development Learning approaches Learner engagement Digital literacy - Practical Know-how	Blended Delivery Discovery Program Determine the right type of blended learning experiences for different learner cohorts Review and deconstruct existing blended learning models to determine their success Create and trial blended learning environments utilising applied learning approaches Research and develop engaging blended learning resources Develop networks to support on-going blended learning practices and applied teaching programs Support others in implementing blended learning practices in their teaching programs



Planning Development Learning approaches Learner engagement Digital literacy - Practical Know-how	Cognitive Load Discovery Program Participants work collectively to unpack the different areas of Cognitive Load Theory (CLT) to determine an area which they would like to work Participants then breakout into one of the five CLT 'Co-Labs' to do further research on their CLT area through a series of synchronous and asynchronous activities using a design-based research method Each Co-Lab: determines their goals and outcomes, and how their research and outputs will be shared with others produces a prototype of their outputs to trial develops their outputs incorporating feedback from their trials showcases their final outputs to the whole group
Planning Development Learning approaches Learner engagement Digital literacy - Practical Know-how	Creating an Online Course Discovery Program Learning design strategies and techniques: Applying instructional design models to your training opportunity. Designing and storyboarding your online course Identifying and sharing your opportunity Online course development and quality assurance: Building online components in your online course Conducting reviews and stakeholder expectations Review course progress to date Implementing and evaluating your online course Orientating trainers and learners to learn and work together online Reviewing your course and sharing your insights and improvement opportunities



Quality assurance	
Learning approaches Learner engagement	 High quality programs through: Consistent and integrated training and assessment Flexible options which align to 'modern' informal learning experiences Multi-modal which training and assessment when and where it suits students Inclusive programs: Increase diverse student enrolments Increase diverse student completions Graduates who apply inclusive practices Contemporary training and assessment programs Positioning your program's point of difference through partnerships / collaboration Feedback mechanisms and analysis
Planning Development Learning approaches Learner engagement Digital literacy - Practical Know-how	 Designing Online Activities Discovery Program Understanding the principles and practices which underpin designing e-activities Explaining the key components of effective e-activities based on training needs and training environments Designing, developing and implementing a component of your training using e-activities Evaluating designing e-activities processes and sharing lessons learned with others and/or when designing future e-activities Developing networks to support designing and implementing e-activities Supporting others design and implement e-activities in their training programs
Planning Development Learning approaches Learner engagement	Design Thinking Discovery Program Understand and apply design thinking principles to improve a component of your training Challenge your existing assumptions about how and why your learners interact with your course Determine how to use adult and other learning principles to enhance the learning experience for a



Digital literacy - Practical Know-how	learner cohort • Adopt creative and divergent thinking strategies to design training with meets your learners' needs • Test, trial, refine and measure your alternative training methods and experiences
Planning Development Learning approaches Learner engagement Digital literacy - Practical Know-how	 Online Facilitation Discovery Program Facilitating groups using a range of online tools, techniques and environments Understaking a component of the teaching solely online Understanding and applying the principles of well-established online facilitation practices and frameworks Trouble shooting and overcoming issues typically experienced in the online environment Developing networks to support online facilitation practices and online teaching programs Supporting others in implementing online facilitation practices in their teaching programs
Planning Development Learning approaches Learner engagement Digital literacy - Practical Know-how	Running Webinars Discovery Program Determining the right type of webinar experiences for each learner cohort Reviewing and deconstructing existing webinar examples to determine their success Creating and trialling webinar sessions utilising a range of teaching approaches Researching and developing engaging webinar resources and appropriate assessment techniques Developing networks to support and extend your webinar practices Supporting others in implementing webinar practices in their teaching programs
Planning Development Advanced Assessment Business Development	Setting Up and Managing a Micro-credentialling Program Discovery Program Identifying micro-credentialling opportunities Establish a micro-credentialling framework and programs Managing a micro-credential program



Planning Development	Social Media Experience Discovery Program
Learning approaches	 Understand what parts of social media engagement strategies can be used to increase student engagement
Learner engagement	 Use different tools and techniques, and adopt social media engagement principles, to create collaborative and connected learning experiences
Digital literacy - Practical Know-how	 Experience and explain the power and importance of having two-way learning through connected and collaborative learning activities